

2011 Service Department Annual Report

About The Service Department

The Department of Public Service consists of Engineering, the Divisions of Streets and Sanitation, Refuse, Recycling, Fleet Maintenance, Building Maintenance, Water, Sanitary Sewer and Storm Sewer. By Charter, the Director of Public Service has the responsibility of maintaining all public lands and buildings.

The Director of Public Service is appointed by the Mayor and is directly involved in the day-to-day administration, planning, implementation, and enforcement operations for all divisions under his/her supervision. The Director's office is responsible for budgeting, personnel, interception of citizen complaints for the department, and management of public right-of-way and utility aggregation programs. The office is also responsible for the maintenance of municipal buildings and produces new ordinances as needed to address situations that arise from City growth, in addition to routine service contracts, equipment leases, etc.



Standing (Left to Right): Everett Speeks, Facilities Maintenance Coordinator; Connie McClish, Receptionist; Gina Sheppard, Secretary; Mike Andrako, Deputy Service Director; Jeff Feltz, Water Resources Engineer; Bryan Rhoads, Project Administrator and Karl Wetherholt, City Engineer.

Seated (Left to Right): Jean Shaw, Administrative Assistant; Dottie Franey, Service Director and Jill Webb, Engineering Program Administrator.

Director's Report

....from the desk of Dottie Franey



Annual Budget Appropriation for the Department of Public Service for 2011 was \$21,633,419.

Water & Sewer Review Board — met two times in 2011 to resolve disputed bills. The Director serves as Chairman of the Board.

Techcenter Bridge — opened and dedicated to Gahanna City Engineer Karl C. Wetherholt on November 22, 2011.

West Gahanna Water Improvements — installed new water line along Debra Lane, Shara Park Place and Sandra Court.

Sanitary Sewer Assessment — implemented new sewer line along Debra Lane, Shara Park Place, Sandra Court, Goshen Lane, Cherry Road, Ballard Drive, Shara Park and West Johnstown Road.

Shull Avenue and Carpenter Road — installed new water line G & G Enterprises, contractor .

Safe Routes to Schools — entered into agreement with ODOT and OHM for design of Safe Routes to Schools project including navigation modifications to Lincoln Elementary, Middle School East and Middle School West .

Red Flag Policy/Procedure — reviewed and made necessary modifications to this identity protection policy.

On-Line Auction Process — utilized to dispose of obsolete equipment.

Suburban Steel — granted permission to use brine for dust control on its driveway through public hearing & legislation.

Capital Equipment Units — purchased vehicles & other heavy duty equipment items during 2011.

Fleet Maintenance — added the Village of Minerva Park Police as a customer.

Service Director's Report.....continued

Code — modified sections 135, 927 & 929.

Public Involvement Meetings/Open Houses — held for the Safe Routes to Schools Project.

Participated in the following: Holiday Lights! Committee; Un-Sewered Areas Committee; Storm Water Committee; Solid Waste Consortium; Safety Committee and Labor Management Meetings.

**Right-of-Way Permits**

The Service Department issued 156 permits during 2011

2011 Renewed Contracts & Leases

Car Wash Contract
Golden Touch

Refuse Contract
Rumpke of Ohio, Inc.

Street Light Maintenance
Jess Howard Electric

Gahanna Liability/Property Insurance
Ohio Municipal Joint Self-Insurance Pool

Landscape Maintenance Contract
Ameriscape

2011 Awarded Contracts & Leases

Street Sweeping
Contract Sweepers

Clotts Road Pressure Reducing Valve Relocation
McDaniel's Construction

Hamilton Road Sanitary Sewer Line Repair
Park Enterprise Construction

Public Health Services / Mosquito Agreement
Franklin County Public Health

McKenna Creek Watershed/Giant Eagle Detention Basin—
Construction
Thompson Excavation LLC

Fire Hydrants—Materials
Ferguson Waterworks

Elevator Inspection Contracts—City Hall, Police Dept. and
Creekside Parking Garage
ThyssenKrupp Elevator Corporation

Chiller Replacement—City Hall
Speer Mechanical

Highway Rock Salt
American Rock Salt Company

Souder Ditch Watershed Improvement Engineering
Watcon Consulting Engineers

Natural Gas Program—City Owned Buildings
State of Ohio

Fiber Expansion Project—Phase I
Columbus FiberNet (CFN)

NPDES Control Measures 1 thru 6 Working Agreement
Franklin Soil and Water Conservation District

ENGINEERING DEPARTMENT

Engineer's Report ***....from the desk of Karl Wetherholt***



The 2011 Asphalt Overlay Program

.51 miles of street were paved at a cost of \$156,342.41. Below is a listing of the streets included on the program:

- Dark Star Ave. (Arcaro Dr. to Venetian Way)
- Lincolnshire Rd. (Agler Rd. to Palace Ln.)
- Town St. (Shepard St. to Shull Ave.)

Helmbright/Caroway Intersection Repairs

The asphalt near the intersection of Helmbright Dr. and Caroway Blvd. was experiencing rutting and deterioration. The asphalt pavement was removed and replaced at a cost of \$22,226.44.

Stygler Rd. Sharrows

Bicycle shared use lane markings or "sharrows" were installed on Stygler Rd. as part of the City's bike route plan. The cost of the markings was \$6,900.

ADA Curb Ramps

In 2011, 34 curb ramps were rebuilt as part of an ongoing initiative to repair all public sidewalk access ramps to ADA standards. The work was incorporated into various construction projects.

Major Street Improvement Projects

Hamilton Rd./Granville St. Intersection Safety Improvements

As a result of a safety study compiled in 2005, the City applied for and was awarded 90% funding for safety improvements to the Hamilton Rd. and Granville St. intersection. The project included various enhancements to protect pedestrians, improve capacity and reduce accidents. Construction began in August 2011 and was substantially complete by the end of November 2011. Currently, the final cost of this is projected to be approx. \$1.3 million.

Techcenter Dr. Extension (Morrison Rd. to Hamilton Rd.) — Techcenter Dr. was extended westward from the Morrison Rd. intersection over I-270 and connected to Hamilton Rd. This connection relieves the heavily congested intersection at Hamilton Rd. and Morrison Rd. by providing an alternate path for accessing the I-270 and Hamilton Rd. interchange. The construction of the roadway also provides access to a large tract of land that was previously undeveloped due to access restrictions of the roadways surrounding it. Construction began in April 2011 and the road was opened to traffic on November 22, 2011. The final cost of this project is projected to be approx. \$6.4 million.

Techcenter Dr./Science Blvd. Connection — Techcenter Dr. was extended eastward to connect to Science Blvd. which provides connectivity and promotes the viability of undeveloped land in the City's Central Park district. Also included in this project was a multi use trail extension which connected the existing trail on Techcenter Dr. to Taylor Rd. to the north. Construction began in August 2011 and was substantially complete by the end of December 2011. Currently the final cost of this is projected to be approx. \$900,000.

Ongoing Design Projects

Safe Routes to Schools – This project includes various improvements to sidewalks and multi use paths around four schools in the Gahanna-Jefferson School District (Lincoln Elementary, Jefferson Elementary, Middle School West and Middle School East). The project utilizes the ODOT administered Safe Routes to Schools program which will fund the majority of the design, environmental and construction activities. Construction is planned to begin June 2013.

Hamilton Rd. Widening (Carpenter Rd. to US62) – This project will widen Hamilton Rd. from 2 lanes to 5 lanes from Carpenter Rd. to US62. This project will also provide pedestrian and bicycle connectivity between the north and south sections of the Hamilton Rd. corridor. In December 2010, Gahanna was awarded federal Surface Transportation Program (STP) funding for 80% of the right-of-way and construction costs for the project which are estimated at approximately \$17.7 million. In addition, Franklin County has agreed to share the local costs of the project with Gahanna. The project construction date is currently estimated to be Spring 2016.

STREETS AND SANITATION



Gahanna's Streets and Sanitation staff.

Front Row (left to right): Andy Flautt, Matt Jones, Jim Mason, Russ Sims, Jeff Tedrick, Jake McKnight and David Crawford.

Second Row (left To right): David Long, Joe Blankenship, Jeremy Kemp, Damien Palombaro, Kevin Mumper, Robert Alexander, Brian Mulbarger and Kevin Koehler.

The Department of Streets and Sanitation is primarily responsible for the improvement and maintenance of streets, roads, and public thoroughfares, with an oversight role for refuse pick-up, street cleaning, miscellaneous clean-up and dead animal disposal. Staff consists of one (1) superintendent, one (1) foreman and five (5) equipment operators.

The department maintains 154.49 center lane line miles of streets and is responsible for pothole repairs, crack sealing, berm repair and street signs. In conjunction with Jess Howard Electric, the department installs, repairs and replaces street lights and traffic control signals. The Streets and Sanitation Department also paints street edge and lane lines, stop bars, arrows and crosswalks, and is responsible for snow and ice removal.

Many facets of the City are directly enhanced by the work of the street crew. The department is responsible for the placement of street light banners, flags, and holiday decorations. In addition, it is responsible for placement of barrels and barricades for special events such as the 4th of July Parade, Creekside Jazz and Blues Festival and the Holiday Lights Parade.

SNOW & ICE REMOVAL COSTS

LABOR COSTS

Description	Hours	Cost (each)	Total
1.5 x Pay Overtime	463.05	\$38.32	\$17,743.97
2.0 x Pay Overtime	165.75	\$46.46	\$7,701.34

SALT COST

Vendor	Amount	Cost (ton)	Total
Cargill	2,692.55	\$5,898	\$158,806.60

SALT CONSUMPTION

Municipality	Actual Usage	Cost (ton)	Total
Gahanna (tons)	1,700	\$58.98	\$100,266.00
Mifflin Township*	90.00	\$60.99	\$5,448.20
Jefferson Township	0	\$0.00	\$0.00
Salt in Dome	800	\$58.98	\$4,7184.00

*Reimbursed to City; includes \$2 surcharge per ton

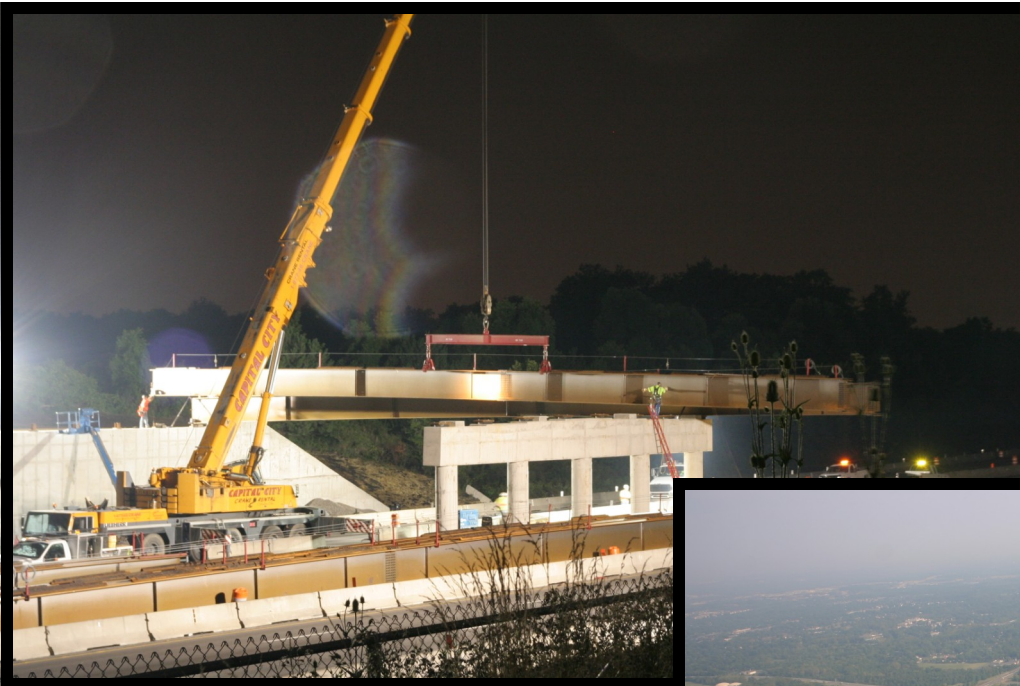
LIQUID DEICING COSTS

Vendor	Amount Used (gal)	Price (gallon)	Total
Franklin Cty. (Salt Brine/ Gallons)	26,000	\$0.13	\$3,380.00
Franklin Cty. (Calcium Chloride/Gallons)	1,820	\$0.75	\$1,365.00

PATCHING HOLES & BERMS

Patch Type	Amount (ton)	Cost (ton)	Total
404 Asphalt Repair (Decker)	90.03	\$93.00	\$8,373
301 Asphalt Repair (Decker)	8.12	\$200.00	\$1,624
404 Asphalt Repair (C.O.G.)	65.9	\$68.00	\$4,481
Cold Patch w/fiber (C.O.G.)	42.83	\$100.00	\$4,283

TECHCENTER DRIVE



In 2011, Techcenter Drive was extended westward from the Morrison Rd. intersection over I-270 and connected to Hamilton Rd. The new roadway provides access to a large tract of land that was previously undeveloped due to access restrictions. Construction began in April 2011 and the road was opened to traffic on November 22, 2011.



2011 Contracted Streets Projects

Qty	Description	Contractor		Total
165	Curb & Gutter Repairs (linear feet)	Buckeye Cement		\$3,600.00
5	Handicap Ramps (2 at Dunbarton & Brookhaven Dr.; 2 at Highmeadow Dr., 1 at Gatewick Ct.; 1 at Denwood Dr. & Dovewood Dr.)	Buckeye Cement		\$10,300.00
19.15	Road Repairs/Berm & Asphalt (tons) Various Locations	Decker Construction		\$10,000.00
40	Traffic Light Repairs/Upgrades (Continuous/Various Locations)	Jess Howard		\$15,300.00
0	Street Name Sign Replacement Program (Suspended in 2011 for budgetary reasons)	Hall Signs		\$37,500.00
	Landscape Maintenance & Irrigation (Various Locations)	Ameriscape		\$40,470.00
40	Traffic Light Signal Conflict Monitoring & Testing	Capital Electric		\$4,500.00
			TOTAL:	\$121,670.00

2011 Water, Sewer, & Storm Water Department

Qty	Description	Contractor	Cost Ea.	Total
30	Fire Hydrants Purchased	HD Supply	\$1,560.00	\$46,680.00
63	Fire hydrant parts (Various)	HD Supply	\$ 211.40	\$13,318.20
			TOTAL:	\$59,998.20

2011 In-House Water, Sewer & Storm Water Projects

30	Fire Hydrant Replacement Program	In-House	\$600.00	\$18,000.00
242	Fire Hydrants Painted	In-House	\$20.00	\$ 4,840.00
10	Manhole Risers Installed (Various Sizes—Ave. Price Ea.)	In-House	\$186.00	\$1,826.00
28	Water Breaks Repaired	In-House	\$1,000.00	\$28,000.00
4,173	TV Sanitary Sewer Lines (Var.L.F.)	In-House	\$1.00	\$4,173.00
7,414	Cleaning Sanitary Sewer Lines (Var.L.F.)	In-House	\$1.00	\$7,414.00
2,950	TV & Cleaning Storm Sewer Lines (Var.L.F.)	In-House	\$1.00	\$2,950.00
4,325	Storm Water Lines cleaned (Var. L.F.various locations and sizes)	In-House	\$1.00	\$4,325.00
179	Water Curb Box Replacement/Repairs	In-House	\$50.00	\$8,950.00
1	Remove Bridge Blocking McKenna Creek, 154 Walcreek Dr.	In-House	\$603.00	\$603.00
1,570	(L.F.) Clear Open Ditches for Proper Storm Water Flow (various locations)	In-House	\$1.00	\$1,570.00
			TOTAL:	\$82,651.00

2011 Contracted Water, Sewer & Storm Water Projects

1	Water Tower Inspection/Cathodic Protection	Corrpro Companies	\$630.00	\$630.00
18	Leak Assessment Program (Data Loggers)	H.D.Supply	\$1,111.11	\$19,999.98
12,157	Vapor Rooting (Various Sanitary Sewer Lines - Linear Ft.)	Duke's Root Control	\$1.59	\$19,329.63
0	Sanitary Sewer Manhole Rehabilitation		0.00	\$0.00
240	Sq. Feet of Sidewalk Installation (Various Locations)	Buckeye Cement	\$5.00	\$1,200.00
11,056	TV & Cleaning Sanitary Sewer Lines (Various Lines—Linear Ft.)	Flowline	\$2.02	\$22,333.12
207	(L.F.) Sanitary Sewer Main lined Rocky Fork Dr. South	Flowline/Kokosing	\$73.05	\$15,122.00
700	TV & Cleaning Sanitary Sewer Lines (Various Lines—Linear Ft.)	Dreier & Maller	\$1.38	\$962.50
120	(L.F.) Directional Bore 4" HDPE Storm Pipe (Pimlico Dr.)	Precise Boring	\$47.50	\$5,700.00
1	Storm Water Rehab. Project (McKenna Creek Basin/Shag Bark Condos)	Thompson Excavation		\$375,636.00
22	Catch Basin Rebuilds/Repairs	Buckeye Cement	\$1,529.55	\$33,650.00
			TOTAL:	\$494,563.23

STREETS DEPARTMENT

Traffic & Pedestrian Light Bulbs Replaced

The Streets Department replaced **27** bulbs in 2011.

Dead Animal Pick-up

The Streets Department picked up **172** small animals and **17** deer in 2011.

Replacement Signs/Posts

The Streets Department installed and/or replaced **382** signs and/or posts in 2011.

Pot Holes Filled

The Streets Department filled **6,246** pot holes in 2011.

Areas of Note:

City of Gahanna Employees installed, maintained and repaired the following throughout the year:

- 159.43 Miles of Sanitary Sewer Lines
- 1,841 Fire Hydrants
- 5,285 Storm Catch Basins
- 174.69 Miles of Water Lines
- 58.6 Miles of Streams & Creeks
- 144.86 Miles of Storm Pipe

WATER, SEWER & REFUSE



Gahanna's Utility Billing Specialists (from left): Brenda Wilson, Donna Harper, Pat Wood (retired March 2011) and Cheryl Gawel

WATER, SEWER & REFUSE, CONT.

The Water and Sewer Division is responsible for the operation and maintenance of the water distribution and sewer collection systems for the City. The City installs and maintains water meters, as well as sanitary and storm water systems. Water and sewer processing are purchased from the City of Columbus, with billing to the residents of Gahanna processed through the Gahanna billing office.

The staff for the Water and Sewer Division consists of one (1) superintendent, one (1) foreman, four (4) equipment operators, three (3) water/sewer technicians and three (3) billing specialists. Another billing specialist retired in March 2001 and the position was vacated.

The acceptance of capital improvement projects in 2011 added .94 miles of sanitary sewer lines, 2.85 miles of storm sewer lines and 1.48 miles of water lines to the City. With these additions, the City now maintains a total of 174.69 miles of water lines, 159.43 miles of sanitary sewer lines, and about 144.86 miles of storm sewer lines. A total of 10,480 water meters and 2,419 deduct meters are currently in operation.

The Water and Sewer Division is also responsible for water line and sewer service inspections, water meter setting, final meter reading, pump station maintenance, field spotting of underground water, sewer and storm lines, sanitary sewer cleaning, catch basin cleaning, and response to emergency situations, such as water line breaks or sewer backups.

The division made 2,778 service calls in 2011. Also in 2011, 965 collection door hangers were placed resulting in 201 water shut-offs, and 105 repair work orders completed.

The water and sewer billing department maintains records for each single-family house and business connected to the water or sewer system within the City of Gahanna. The history of water and sewer usage is accumulated for each account in addition to billing information.

The department created and collected 41,699 regular bills, 7,010 delinquent bills and 829 final bills in 2011.

The billing department also issues new water and sewer permits and licenses for water and sewer installers.

REFUSE & RECYCLING

Year	Solid Waste Tons	Recycling Tons	Yard Waste Tons	Solid Waste & Recycling	% Recycled	% Diverted
2006	11134	3002	3594	14136	21.24%	37.2%
2007	10524	2754	3229	13278	20.74%	36.2%
2008	9832	3308	3354	13140	25.18%	40.4%
2009	9652	2652	3278	12304	21.55%	38.1%
2010	10010	3055	3479	13065	23.40%	39.5%
2011	9168	2591	3266	11759	22.0%	38.98%
2012	9128	2395	3121	11523	20.79%	37.67%

Trash Collection

The City provides curbside collection by Rumpke, a contract hauler. Services provided by Rumpke include weekly separate recycling, yard waste and refuse collections.

The Water, Sewer & Refuse Department is the point of contact between the city residents and Rumpke. During 2012 the department received 422 calls reporting incidents of missed trash, yard waste and recycling pick-ups and other complaints. Given approximately 9,800 households that receive trash, yard waste and recycling pick-up for a possible 29,400 stops per week or 1,528,000 stops per year, misses amount to only .03%.

Recycling

Last year, Rumpke, collected 9,128.2 tons of landfill municipal solid waste from 9,843 households. Curbside recycling diverted 2,395 tons from the landfill representing 20.79% of collected solid waste.

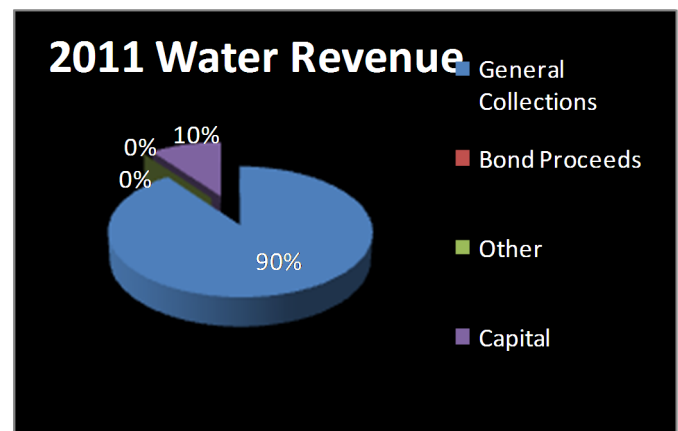
Gahanna is also part of the Solid Waste Authority of Central Ohio's (SWACO) "Smart Communities" recycling program. SWACO helps cities that recycle strengthen their communication and outreach programs.

Yard Waste

Rumpke collected 3,121 tons of yard waste during the year, which combined with recycling, creates a 37.67% diversion rate. Yard waste is taken to Kurtz Brothers Compost facility to be converted to mulch, soil conditioners and organic fertilizers.

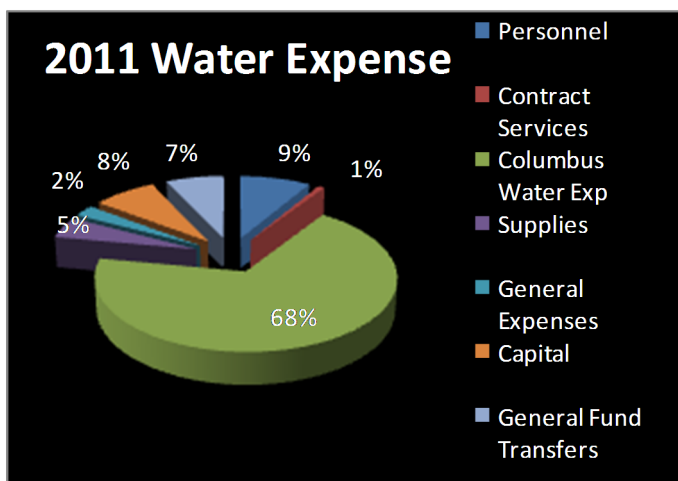
WATER REVENUE

2011 Water Revenue	
General Collections	\$5,329,245
Bond Proceeds	\$0
Other	\$0
Capital	\$597,381
TOTAL	\$5,329,842



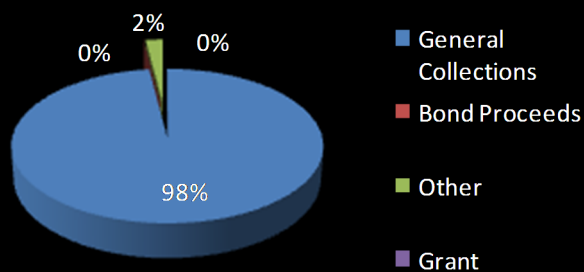
WATER EXPENSE

2011 Water Expense	
Personnel	\$486,337
Contract Services	\$45,761
Columbus Water Exp	\$3,885,148
Supplies	\$271,332
General Expenses	\$145,893
Capital	\$440,761
General Fund Transfers	\$397,745
TOTAL	\$5,672,977

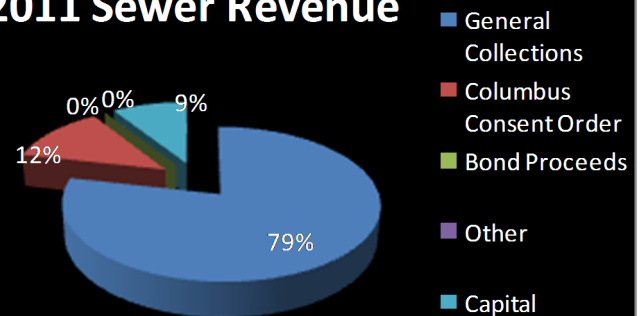


STORM WATER REVENUE**2011 Storm Water Revenue**

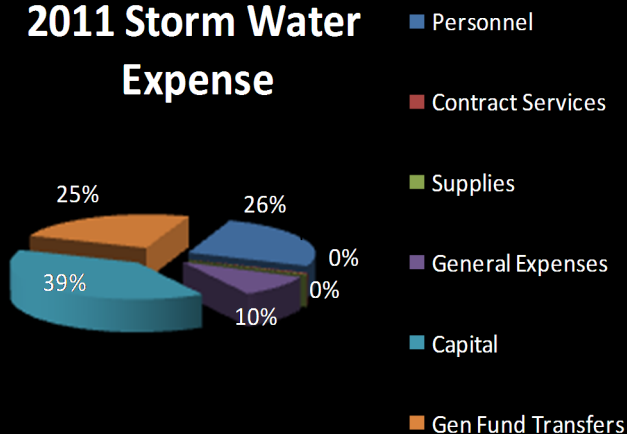
General Collections	\$980,731
Bond Proceeds	\$0
Other	\$20,500
Grant	\$0
TOTAL	\$1,004,571

2011 Storm Water Revenue**SANITARY SEWER REVENUE****2011 Sewer Revenue**

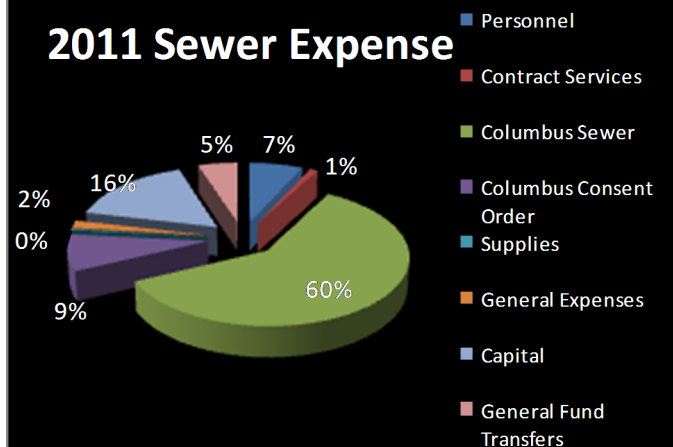
General Collections	\$4,057,006
Columbus Consent Order	\$642,736
Bond Proceeds	\$6
Other	\$528
Capital	\$468,810
TOTAL	\$5,169,080

2011 Sewer Revenue**STORM WATER EXPENSE****2011 Storm Water Expense**

Personnel	\$264,675
Contract Services	\$4,749
Supplies	\$1,865
General Expenses	\$102,169
Capital	\$402,293
General Fund Transfers	\$253,447
TOTAL	\$1,029,198

2011 Storm Water Expense**SANITARY SEWER EXPENSE****2011 Sewer Expense**

Personnel	\$486,671
Contract Services	\$73,156
Columbus Sewer	\$4,259,332
Columbus Consent Order	\$616,828
Supplies	\$20,231
General Expenses	\$125,432
Capital	\$1,158,987
General Fund Transfers	\$356,899
TOTAL	\$7,097,536

2011 Sewer Expense

FLEET MAINTENANCE



Rick Creps, Superintendent; Auto Mechanics: Duane Larason, Foreman; Ralph Swartz, Mike Martin, and Rick Darst

The Fleet Maintenance Department's mission statement is to provide safe and reliable equipment with minimal imposition on the user department while maintaining the lowest possible cost. Fleet provides maintenance and support to Mifflin and Jefferson Townships and to the Minerva Park Police Department. The Fleet Superintendent also provides purchasing and technical assistance for the City and Townships as required. The Department is made up of one (1) Superintendent, and four (4) Mechanics.

EQUIPMENT MAINTAINED

ENTITY	VEHICLES	SUPPORT EQUIPMENT	TOTAL
Jefferson Twp. Fire	9	35	44
Jefferson Twp. Road	7	70	77
Mifflin Twp. Code Enforcement	1	0	1
Mifflin Twp. Fire & Admin	22	85	107
Mifflin Twp. Service	8	38	46
Minerva park	4	0	4
Gahanna Administration	5	3	8
Gahanna Fleet	2	2	4
Gahanna Golf Course	1	49	50
Gahanna Police	37	8	45
Gahanna Parks	23	142	165
Gahanna Streets	14	66	80
Gahanna Water	13	42	55
TOTAL	146	540	686

GAHANNA LABOR REPAIR BY MUNICIPALITY

Department	Fuel	Parts	Labor	Sublet	Total	% of Labor Total
Administration	\$4,716.48	\$3,710.19	\$12,701.57	\$529.24	\$21,657.48	3.70%
Fleet	\$2,455.30	\$2,580.98	\$7,017.69	\$4,690.18	\$16,744.15	2.10%
Golf Course	\$10,022.24	\$9,547.97	\$27,947.46	\$231.23	\$47,748.90	8.20%
Police	\$157,498.12	\$38,076.73	\$55,716.95	\$29,504.32	\$280,796.12	16.40%
Parks & Recreation	\$53,719.52	\$40,626.29	\$119,497.07	\$3,313.40	\$217,156.28	36%
Streets	\$29,211.21	\$29,906.58	\$69,863.36	\$7,741.72	\$136,722.87	20.20%
Water / Sewer	\$35,365.87	\$11,695.16	\$38,693.00	\$8,298.16	\$94,052.19	11.40%
Gahanna Total	\$292,988.74	\$136,143.90	\$331,437.10	\$54,308.25	\$814,877.99	
Minerva Park Total	0	\$4,867.67	\$4,542.55	0	\$9,410.22	1%
Mifflin Twp. Total	0	\$15,065.28	\$3,578.95	0	\$18,644.23	1%
GRAND TOTAL	\$292,988.74	\$156,076.85	\$339,558.60	\$54,308.25	\$842,932.44	100%

ADMINISTRATION

Terry Emery, Director (Resigned 5/20/11)
 Dottie Franey, Deputy Director (Director 5/21/11)
 Michael Andrako, Deputy Director (5/21/11)
 Jeff Feltz, Water Resources Engineer
 Bryan Rhoads, Project Administrator (6/1/11)
 Everett Speeks, Facilities Maintenance Coordinator
 Jean Bishop, Administrative Assistant (Resigned 1/31/11)
 Gina Sheppard, Secretary
 Connie McClish, Receptionist
 Jonathan Leonard, Water Resources Intern

ENGINEERING

Karl Wetherholt, City Engineer
 Assistant City Engineer (Vacated 5/21/11)
 Jill Webb, Engineering Program Administrator

FLEET MAINTENANCE

Rick Creps, Superintendent
 Duane Larason, Automotive Mechanic Foreman
 Mike Martin, Automotive Mechanic
 Ralph Swartz, Automotive Mechanic
 Richard Darst, Automotive Mechanic

STREETS AND SANITATION

Russ Sims, Superintendent
 Kevin Mumper, Streets Foreman
 Brian Mulbarger, Equipment Operator
 Jeff Tedrick, Equipment Operator
 John Robinson, Equipment Operator (Retired 4/27/11)
 Craig Kerns, Equipment Operator (Retired 11/30/11)
 Jim Fravel, Equipment Operator (Retired 8/31/11)
 Damien Palombaro, Equipment Operator
 Kevin Koehler, Equipment Operator
 Jacob McKnight, Equipment Operator

WATER, SEWER & STORM WATER

Russ Sims, Superintendent
 Bryan Rhoads, Utilities Operations Foreman (Transferred to Project Administrator 6/1/11)
 Matt Jones, Water & Sewer Technician (Utility Operations Foreman 6/1/11)
 Cheryl Gawel, Utility Billing Specialist
 Brenda Wilson, Utility Billing Specialist
 Donna Harper, Utility Billing Specialist
 Pat Wood, Utility Billing Specialist (Retired 3/31/11 & Position Vacated)
 David Long, Equipment Operator
 Joe Blankenship, Water & Sewer Technician
 Jim Mason, Water & Sewer Technician
 Robert Alexander, Equipment Operator
 Andy Flautt, Equipment Operator
 Jeremy Kemp, Water & Sewer Technician
 David Crawford, Equipment Operator



In 2011, the **Hamilton Rd./Granville St.** Intersection Safety Improvements were completed. The project included various enhancements to protect pedestrians, improve capacity and reduce accidents. Construction began in August 2011 and was substantially complete by the end of November 2011.





CITY OF GAHANNA

SERVICE DEPARTMENT MISSION STATEMENT

“Continually strive to improve upon service to residents through open, honest communication, top-notch infrastructure, building and equipment maintenance, and the refusal to allow the department to settle into complacency.”

DEPARTMENT OF PUBLIC SERVICE

200 South Hamilton Road

Gahanna, Ohio 43230

(614)342-4005 PH

(614)342-4100 FAX

www.gahanna.gov